

Fees and Packaging Policy

ISP produces an agreement containing fees for EPA/Qualifications and Provider recognition which is placed on the ISP website.

The pricing structures are clear and informative to the reasonable purchaser.

Pricing will be based on industry standard and parable to other Awarding Bodies

The fees for EPA/Qualifications and Provider recognition are clearly differentiated and published to ISP website here: <https://www.the-isp.org/education/qualifications-and-apprenticeships-price-list>

Where VAT is chargeable this is clear.

Fees are published sufficiently far in advance to allow centres to plan for delivery. New fees where applicable commence in January each calendar year. Where possible we intend to provide a minimum of 6 months' notice for any fee changes.

If, for centre planning purposes, we were unable to publish the fees to the timescale indicated in point 5, we will provide centres with information they require giving a reasonable indication of the likely fees and making clear that the likely fees are only an indication.

Where ISP makes available an Apprenticeship or qualification within a package with other products and services, such as corporate membership, centre recognition, centre endorsement, or provision of support materials. All such 'value adds' are free and Provider are informed of such, prior to the time of purchase that the EPA/Qualification (if the Provider doesn't want free 'value adds' they don't have to have them).

Where ISP do provide 'value adds' specific to apprenticeships, these opportunities will be made available to all apprentices working towards these standards, irrespective as to whether the Provider/Employer use the ISP for their end point assessment services.